**Complete information on returns:**

* 🡺 [**https://wowtea.co.uk/returns-policy/**](https://wowtea.co.uk/returns-policy/)

**Return steps:**

**1. Please complete the form and send it by email:****customers@wowtea.eu**

**EXCHANGE RIGHT FORM**

To ATOP LLC (WOW TEA),

I hereby inform you that I am withdrawing from the contract concluded by me for the purchase of the following goods:

Description of the product: .............................................. ............

.................................................. ................................................

Order number:.............................................. ....................

The goods were ordered on .............................................. ............

The goods were received on .............................................. ............

User Name: .............................................. ...............

User address: .............................................. ............

Phone: ................................................ ................................

Email: ................................................ ....................................

Refund amount: .............................................. ........

Please refund me by bank transfer:

Bank:

IBAN:

SWIFT:

Recipient:

***\* Note: If the payment is made with Klarna, PayPal or another payment platform, it is not necessary to fill in bank details. The amount will be refunded through the platform on which the payment was made.***

Date: ......................

**2. You will find the return address in point 53 in the terms and conditions (** <https://wowtea.co.uk/returns-policy/>  **):**

53. Goods shall be returned to the warehouse of “WOW Tea”: Company: FULFILL.ONE / PARCEL.ONE, c/o WOW TEA Fulfillment, Address: Am Pfahlgraben 4-10, Tor 4, 35415 Pohlheim, Phone: +4964048029252 for “WOW Tea” with the option to review and examine the status of the products in order to establish the compliance with the terms for return.

**3. After sending the goods back to us, send us the tracking number with which it travels, again to customers@wowtea.eu**

**4. After receiving the goods back, the amount will be refunded, according to our terms and conditions, within 14 days.**